

List of Designated Hospitals in Mainland China

Medical Products

Effective 11 August, 2025 (“Effective Date”), all our medical products, except for the Cancer Treatment Benefit, will cover Eligible Medical Expenses incurred at any public and private hospitals authorized and regulated in the People's Republic of China.

- Eligible Medical Expenses: Claims eligibility and the final reimbursement amounts will be assessed in accordance with the terms and conditions specified in the policy provisions, including but not limited to definitions, general exclusions and benefit limits of product features. Please refer to policy provisions of respective products. Any claims incurred before the Effective Date shall be processed according to the previous version of the list of designated hospitals in Mainland China. For the previous version of the list of designated hospitals in Mainland China, please contact your financial advisor.

Cashless/Credit Service for Hospitalization in Mainland China

1. The cashless service is applicable to the following medical products. It includes both public and private hospitals in Mainland China:
 - ManuMaster Healthcare Series/Benefit
 - ManuShine Healthcare Series/Benefit
 - Manulife Supreme VHIS Flexi Plan
 - Manulife Supreme Lite VHIS Supplementary Benefit
 - Manulife Supreme Medical Plan
 - Manulife Supreme Lite Medical Supplementary Benefit

ManuMaster Healthcare Series/Benefit and ManuShine Healthcare Series/Benefit are available as basic plans or supplementary benefits.

2. Please contact Pre-assessment Team via hkcare@manulife.com or your financial advisor for any inquiries about cashless/credit service arrangement in Mainland China.
3. For more details about Cashless/Credit Service for Hospitalization in Mainland China, please visit: [Pre-Assessment Credit for Hospitalization | Manulife HK](#)

Critical Illness Products and Cancer Treatment Benefit

1. With effect from 11 August, 2025 (“Effective Date”), the List of Designated Hospitals in Mainland China (Table 1) applies to the following products only:
 - Cancer Treatment Benefit
 - Cancer Guard Protection Benefit
 - Cancer Smart Protection Benefit
 - ManuSilver Care and ManuAmber Care
 - ManuLove Care
 - ManuVital Care
 - ManuBright Care 2 and ManuBright Care 2 Plus
 - CareGuard Critical Illness Benefit (Core) and CareGuard Critical Illness Benefit (Enhanced)
 - ManuPrimo Care and ManuPrimo Care (BestStart)
 - Manulife Bright Care PRO
 - IncomeShield Critical Illness Protector
 - IncomeGuard Critical Illness Protector

2. Designated Hospitals in Mainland China include all **Grade III** public hospitals, and **selected Grade II and Grade I** public hospitals.
 - i. Please note the list of designated hospitals in Table 1 does not provide full list of all the Grade III public hospitals authorized and classified by the People's Republic of China.

 - ii. **How to Search:** The latest Grade III public hospitals in Mainland China can be searched from the official website of [National Health Commission of the People’s Republic of China](#) or [National Healthcare Security Administration](#) (Read [User Guide](#)). You can choose to search the Designated Hospitals in Mainland China by Municipality/ Province/ City [here](#). (Note: the website contains the same list of designated hospitals as listed in Table 1 of this document. Should there be any discrepancies for the list of hospital(s) between this PDF version and the search engine, this PDF version shall prevail.)

 - iii. **Classification:** The classification of public hospitals in Mainland China may be updated from time to time, and hospital classification listed on the government website should take precedence as of the date the medical services are received. We recommend checking the latest hospital classification on the two websites mentioned above before seeking medical services to

ensure you receive the most appropriate care. It is suggested to take a screenshot of hospital classification prior to admission to facilitate the subsequent claim process. The Company reserves the right to review and revise the Company's list of designated hospitals in Mainland China from time to time without prior notice. Please refer to the Company's website <http://www.manulife.com.hk> for the latest version. You are advised to check for the latest list on the Company's website before receiving medical services.

- iv. **Claims eligibility** will be assessed in accordance with the terms and conditions specified in the policy provisions, including but not limited to definitions, general exclusions and benefit limits of product features. Any claims incurred before the Effective Date shall be processed according to the previous version of the list of designated hospitals in Mainland China. For the previous version of the list of designated hospitals in Mainland China, please contact your financial advisor.

Table 1: List of Designated Hospitals in Mainland China for Critical Illness Products and Cancer Treatment Benefit (The hospital list below is available in Traditional Chinese only)

Please scan the QR code below or click [here](#) to access the list.

